

- The system enables Customs to balance and control trade facilitation in such a way that it may allow the existing system of compliant trader to graduate to the EAC/WCO agreed scheme of Authorized Economic Operators (AEO scheme).
- TANCIS offers a comprehensive range of quality management reports and maintains accurate statistics, providing the detailed information necessary for effective TRA decision making and ensures uniformity and consistency in the information used by its stakeholders
- TANCIS facilitates real time monitoring of cargo, from its arrival to clearance, putting Customs at the forefront of all operations involved in the process.
- The Bond Management function allows Customs to effectively control the secure storage and movement of duty-suspended goods to ensure that the revenue is protected.
- TANCIS allows the importer to track clearance of their cargo through their mobile phone or any other devices.

Easy way of tracking your goods through TANCIS

Track status for the goods through mobile phone

1. Call *150*15#
2. Select language (Kiswahili/English)
3. Insert TANSAD number Example: TZDL15-XXXXXX

OR
SMS

Insert TANSAD number

Example: TZDL15-XXXXXX Send to number 15111

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"Together We build Our Nation"

CONTACTS

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For any misconduct by TRA Officials call:
+255 689 122515 SMS: +255 689 122516

To unearth tax evaders call:
+255 22 2137638 au +255 784 210209



TANZANIA REVENUE AUTHORITY

ISO 9001:2008 CERTIFIED



TANCIS MAKES CARGO CLEARANCE EASY



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1.0 What is TANCIS?

TANCIS refers to the Tanzania Customs Integrated System. The system is built on hi-tech principles with a view to increasing effectiveness, efficiency, transparency, and reliability in the Customs administration. Being a web based system TANCIS progressively facilitates paperless operations leading to a significant reduction in costs of doing business.

2.0 Key Features of TANCIS

- Web based and hence facilitates working on consignment from anywhere and from any device,
- It allows interconnectivity with other systems and all stakeholders who are responsible for clearance of goods.
- TANCIS enables interface with other TRA systems including Taxpayer Identification Number (TIN), the Central Motor Vehicle Registration System (CMVRS), Driver's license and Domestic Revenue System (ITAX) as well as other key stakeholders' systems.

3.0 Functions performed by TANCIS include:

TANCIS comprises of robust functional units dealing with:

- Electronic manifest submission, auditing and distribution.
- Control of discharged cargo and its reports.
- Control and Management of cargo or container transfers from the terminal to ICDs.
- Bond management and Bonded transportation controls.
- Pre-arrival declaration and payment facility.
- Robust and dynamic risk management function.
- Customs Licensing
- Exemption tracking.
- Inflight catering.
- Oil products monitoring.
- Issuance Statistics.
- Enforcement
- Passenger Clearance.
- Manufacturing under Bond (MUB).
- Export Processing Zone (EPZ).
- Electronic cargo tracking.

The list is not exhaustive, but conveys a clear picture of the comprehensive functionality of TANCIS.

4.0 Key Stakeholders

The general public is the main beneficiary and stakeholder of TANCIS. However, there are many key players in the use of TANCIS for clearance of goods namely:

- TRA staff and other Departments;
- Terminal operators (TPA, TICTS & Swiss Port)
- CFS/ICD operators;
- Shipping Lines;
- Shipping Agents;
- Consolidators or Freight Forwarders;
- Bonded warehousing operators;
- Bonded transporters,
- Clearing and Forwarding Agents; and
- Other Government Departments (OGDs).

5.0 Benefits of TANCIS

- A principal feature of TANCIS is a robust Risk Management System which enables Customs to analyze information and intelligence from a variety of sources to precisely target declarations that pose the most significant threat to the collection of revenue.